



Abbott Nutrition Powder Recall

February 18, 2022

RE: Abbott Nutrition Powder Recall

Dear Valued Patient,

Chartwell is pleased to have the opportunity to provide you with Enteral Nutrition services and supplies. We are committed to providing high-quality care to ensure your therapy is successful.

This letter is to let you know that Chartwell pharmacy received notification from **Abbott Nutrition** with information regarding a Powder Formula product recall.

As a precautionary measure, Abbott Nutrition instituted a voluntary withdrawal of multiple lots of powdered formula at the patient level after customer complaints related to *Cronobacter sakazakii*, which can cause fever, poor feeding, excessive crying, or low energy, as well as other serious symptoms. The products were manufactured in Sturgis, Mich.

In response to this recall, please visit the Abbott website below to determine if the formula you have is affected by the recall:

<https://www.similacrecall.com/us/en/product-lookup.html>

If your formula is affected, please submit your contact information on the Abbott website for instructions on how to return your product.

In the event you have additional questions or concerns, please contact **Chartwell at 1-800-755-4704** and ask to speak to a registered dietician.

Sincerely,

Jenifer Ashner, Director Compliance
Chartwell Home Infusion and Specialty Pharmacy

www.chartwellpa.com

